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Improving Organisation Performance in Community Colleges

WELCOME

TODAY WE ARE USING SLIDO

www.slido.com #N597

Ansvar is proud to be a joint Platinum
Sponsor of the CCA Conference

Improving Organisation Performance in Community Colleges

- Who we are
- What do we mean by good governance?
 - The Governance landscape
 - Entrepreneurship
 - Risk Management
 - Purpose and culture
- Case study: Can you use governance to improve organisation performance?
- How we can help

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Who we are



Ansvar is a specialist risk and insurance provider to the Australian Care, Community, Education, Faith and Heritage/ Property Owners sectors.



Ansvar is a wholly-owned subsidiary of UK based Ecclesiastical Insurance Group (EIG).



The principal shareholder of EIG is Allchurches Trust – one of the UK's largest grant-making charities.



The Governance Landscape



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Everything begins with purpose.

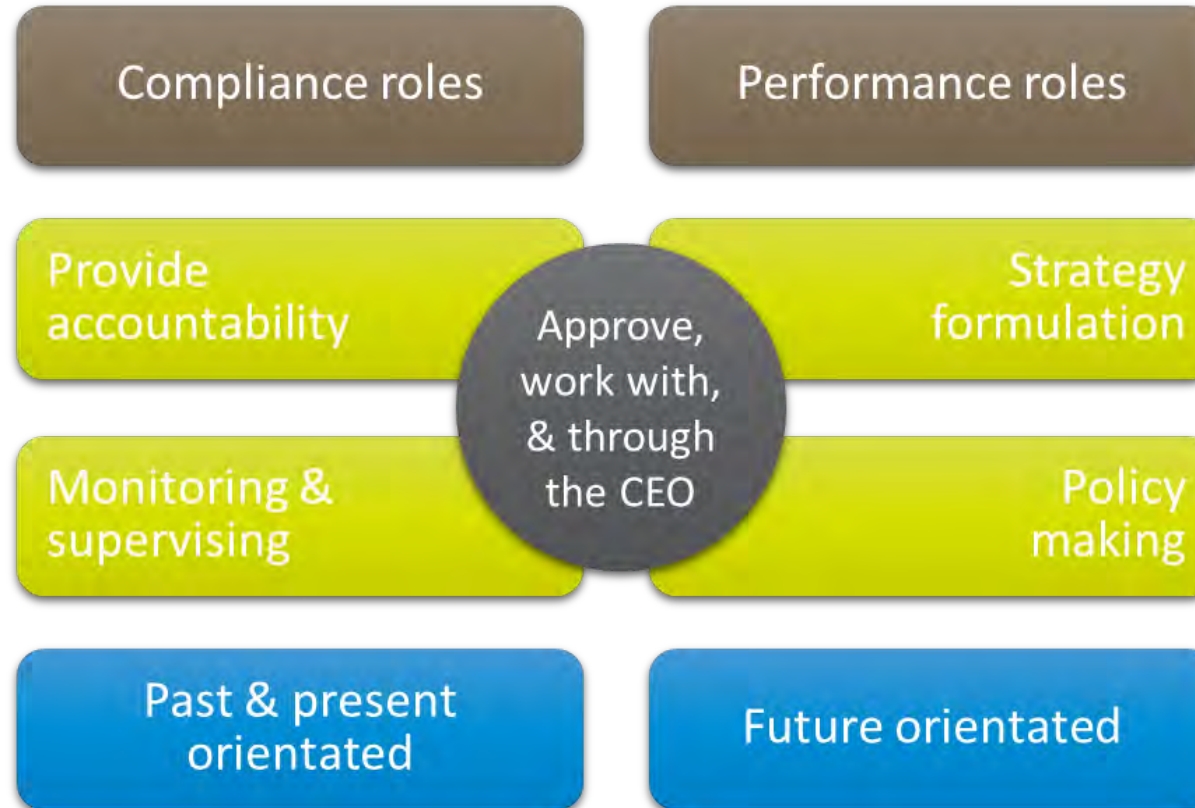


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Tricker Model

Framework for analysing board activities



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Source: Robert I. Tricker, *International Corporate Governance: Text Readings and Cases*, New York: Prentice Hall, 1994, p.149

Entrepreneurship – Strategy

- Entrepreneurship are the strategic decisions you make in your organisation
 - It combines risk taking with risk shaping
- Taking good strategic risks lead to good results
- Strategy & Risk
 - Best understood as ‘two sides of the same coin’
- Without a well-defined and communicated strategy, you don’t have a plan for where your organisation is going and are unlikely to achieve your goals.

SLIDO Question 1 - Does your organisation have a clear purpose that is used to ground decision making?

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Risk Management

Risk is....

‘the effect of uncertainty on objectives.’

(AS/NZS ISO 31000:2009)

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Case Study

Background

You operate a college in a catchment of around 100,000 people and have a turnover of \$1m.

Traditional markets are (but not exclusive):

- Mature aged for leisure programs
- Career starters or skills development – subsidised training for
 - People with a disability or are disadvantaged (ACE Program/CSO, Foundations Skills)
 - Industry training needs qualification or part-qualification (Smart & Skilled)
- Other funded training
- Fee-for-service corporate training or B2B industry/organisational training

You have been tasked to perform a strategic market review that will be used as a basis for the upcoming strategic plan the board is to review.

Your research has uncovered the following facts...

Spend 10 minutes with your colleague/s near you and we will open the Slido portal for your insights. Please add one to two-word answers for the room to brainstorm.

SLIDO Question 2 – What are the Opportunities and Threats for your College?

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Case Study

Case Study Background

According to the World Education News + Reviews article, “Education in Australia” 28 percent of the country’s 24 million people in 2015, were born in another country of which immigration accounted for 60 percent of Australia’s population growth since the mid-2000s. With continued immigration, according to the Migration Council of Australia, boosting Australia’s GDP by 5.9 percent by 2050. The top countries of origin among current immigrants including China, India and the United Kingdom.

The number of international students (in degree programs) increased by more than 150 percent between 1999 and 2015. The top five sending countries are all in Asia: China, India, South Korea, Thailand, and Vietnam. Enrolments from China comprising almost 28 percent of all international enrolments. About 22 percent of students, were enrolled in vocational-technical education programs and “English language intensive courses for overseas students,” (ELICOS).

The case study presents as both an opportunity and a risk to the Australian education sector. The risk is to do nothing. The opportunity is to embrace the changing and challenging demographic, specifically the college sector demographic to ensure organisation sustainability.

<https://wenr.wes.org/2017/12/education-in-australia> - accessed 12th August 2019

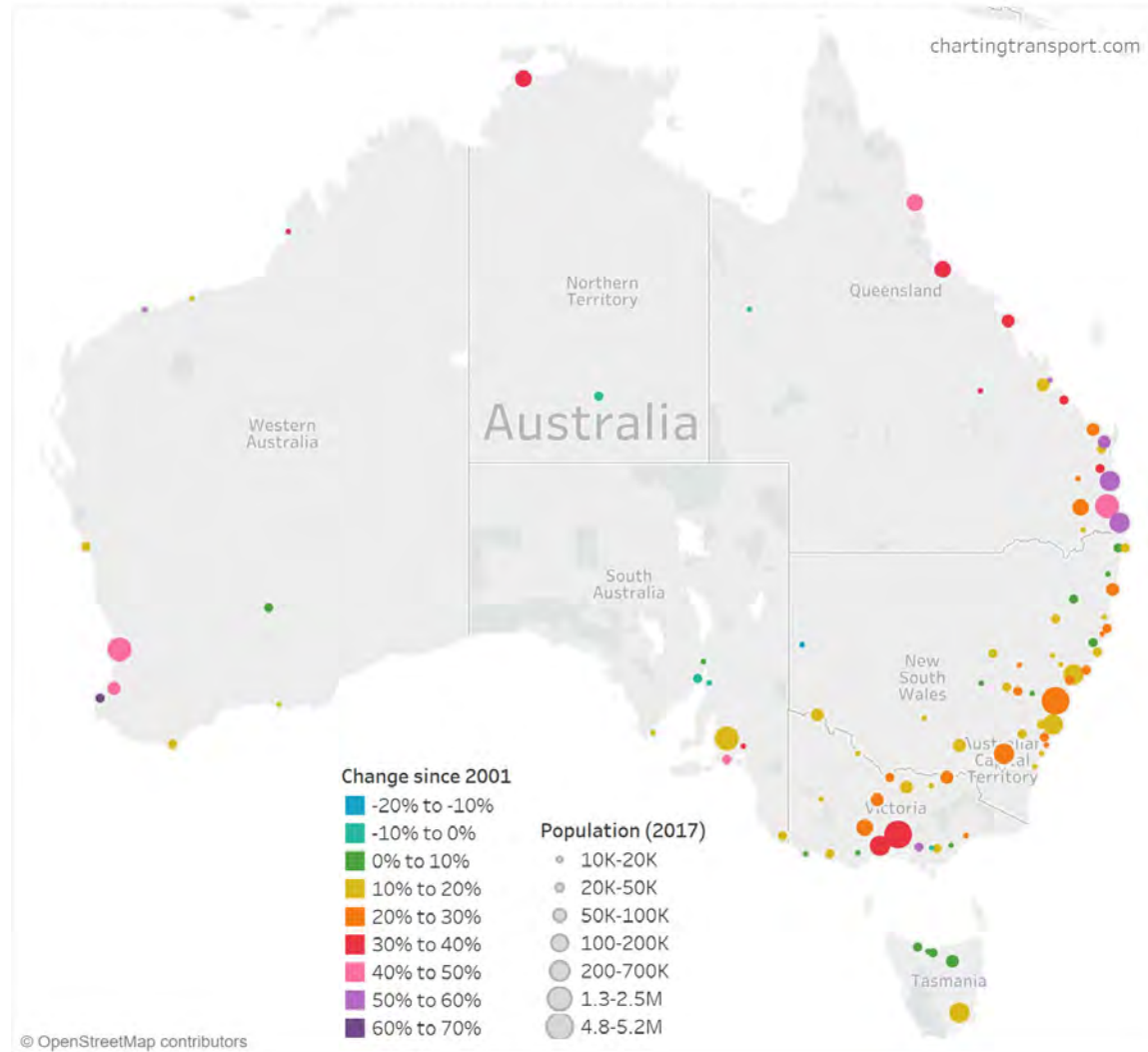
UNESCO Institute of Statistics – UIS

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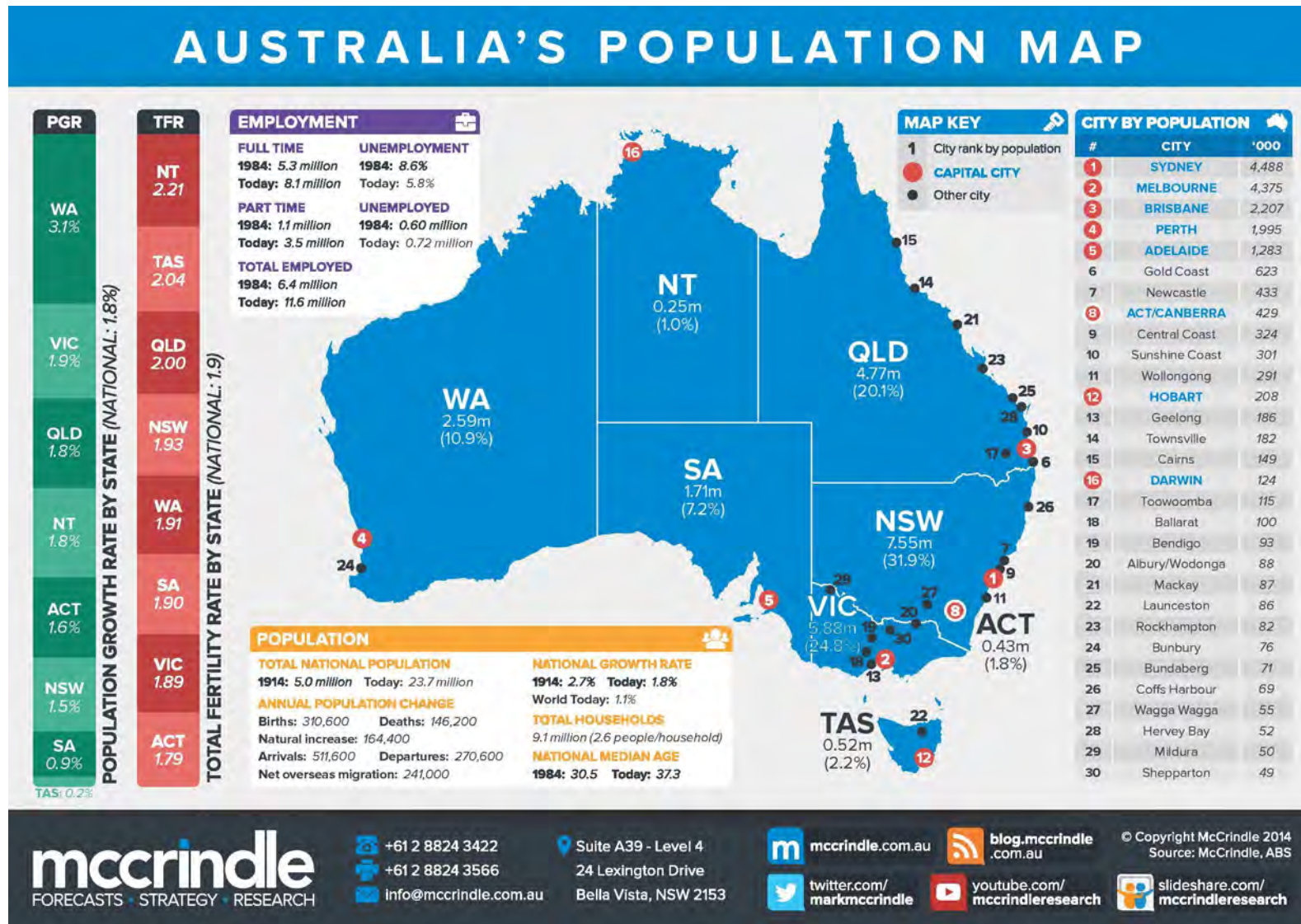
Population change in Australian cities and larger towns 2001 to 2017



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Case Study



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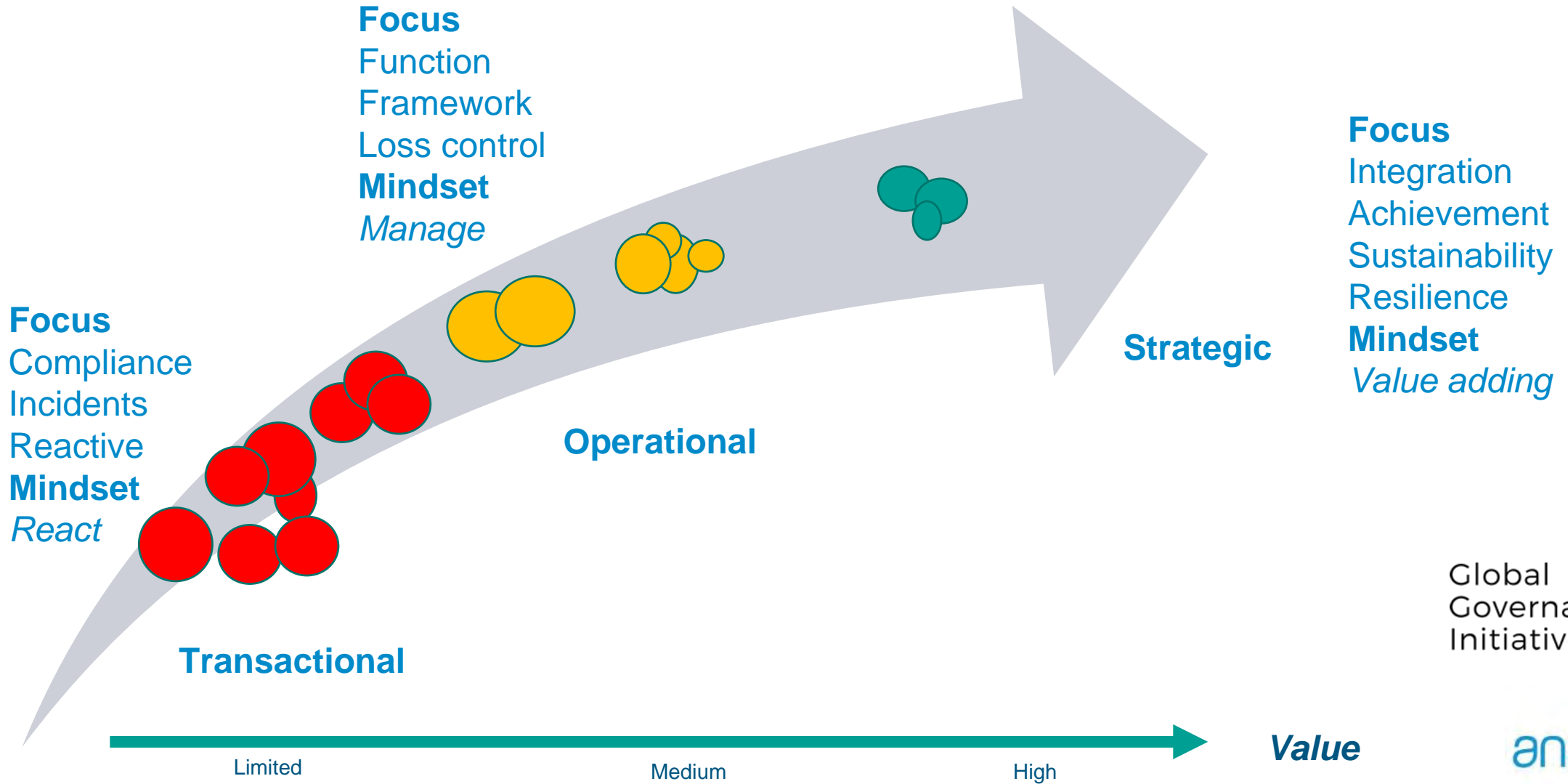
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Risk Management



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How we can help

Enterprise Risk Management

- Consultancy & Workshops; educational forums
- Online Risk tools; Incident reporting & eLearn
- Access to Risk Partnerships; employee relations advice line, online background checks portal & safe ministry training

Risk Engineering

- Sum Insured Assessments
- Aerial Roof Inspections
- Vegetation Stress
- Insightful Reporting
- Fee for Service

Governance Training

- Only university credential governance course in Australia
- Designed for to be accessible



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SLIDO Question 3 – How do you rate your College approach to Risk and Strategy?

