

# The official tertiary credentials platform



My eQuals Briefing  
Community Colleges Australia  
Annual Conference  
Sydney, 11 October 2023

Jay Segeth – [jsegeth@hes.edu.au](mailto:jsegeth@hes.edu.au)

My eQuals Program Director



# My eQuals – An Australian and NZ initiative



**Groningen**  
Declaration



*An international, non-profit and voluntary network that supports academic and professional digital credential mobility so that citizens worldwide are able to consult and share their authentic educational data with whomever they want, whenever, wherever. Bringing together stakeholders from across the global Digital Student Data Ecosystem.*



**Groningen**  
Declaration



# My eQuals – An Australian and NZ initiative





# Evolution of Credentials



Paper

Digital Copy

Digital Document

Open Badges

Verifiable Credentials

Physical

Digital

Control



**82 Providers**

Across Australia & New Zealand



**135 Countries**

Accepting verified records



**100% Trusted**

By the Tertiary Education sector



**2.5 Million**

Learner accounts created



**7 Million**

Learner records shared



**9 Million**

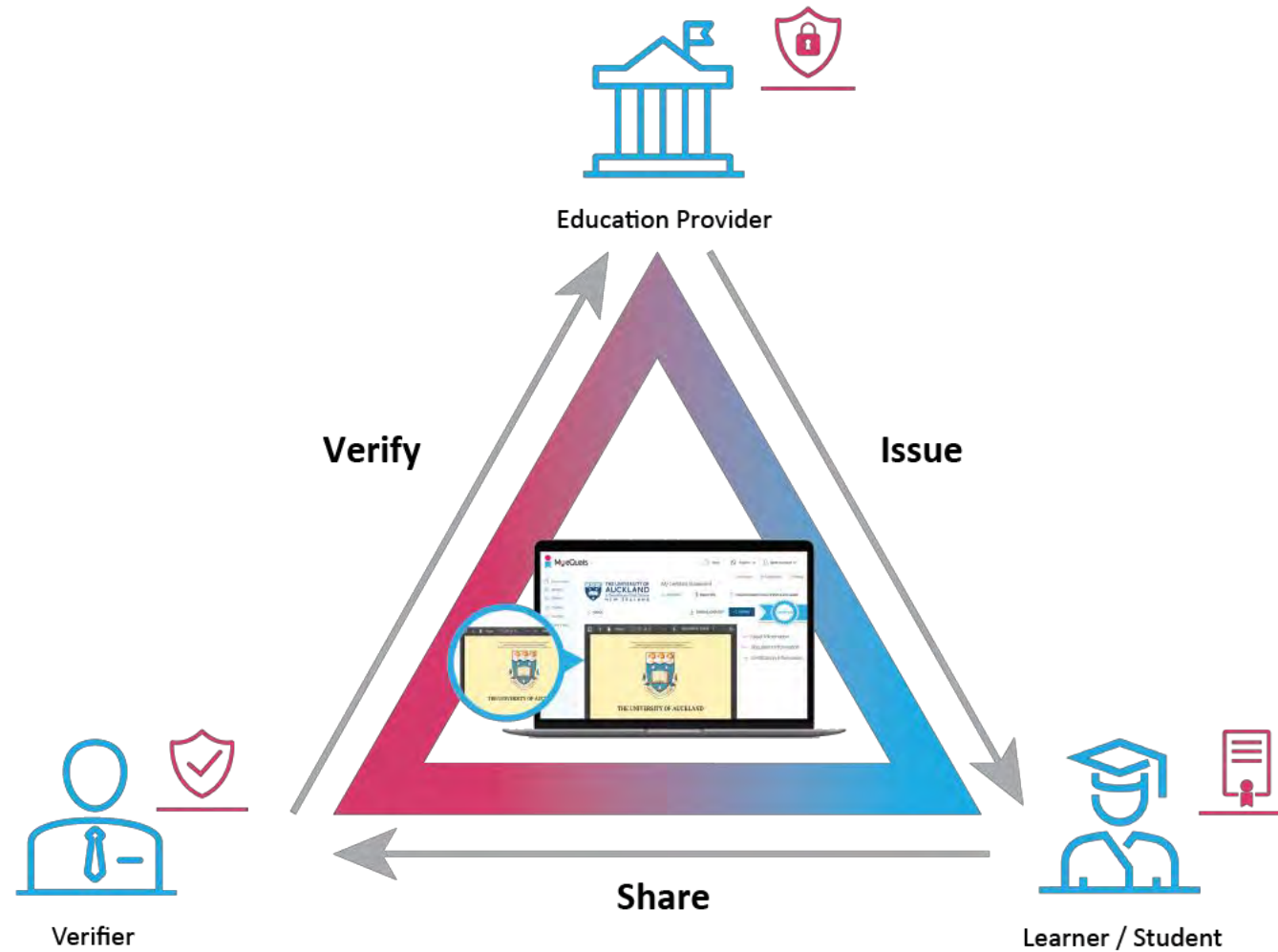
Academic records issued

# Governed and operated by participating ANZ education providers

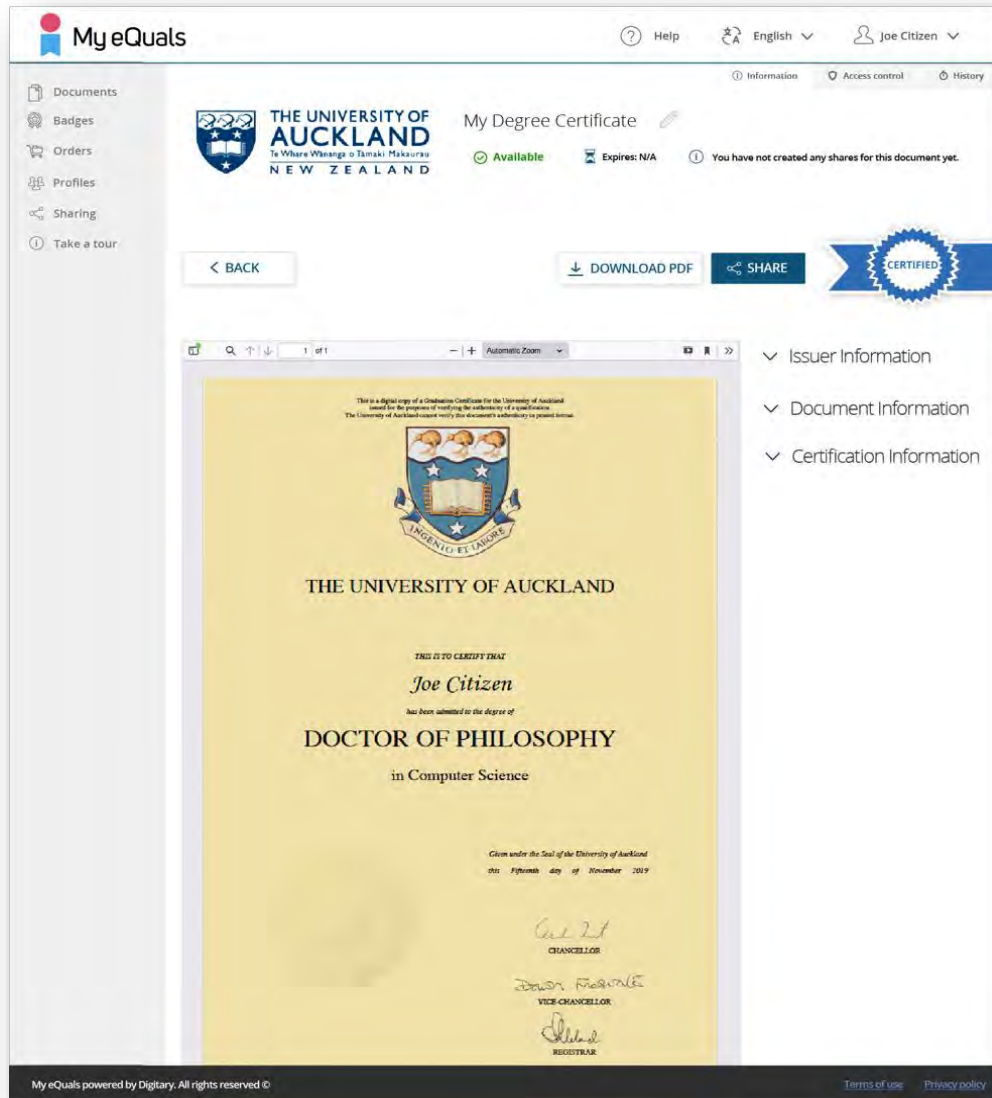
*Enabling learners with anytime, anywhere access to their certified official academic credentials that they can share as they wish.*



# How does *My eQuals* work?



# How does *My eQuals* work?



Education Providers maintain their own *My eQuals*



Documents certified via cryptographic e-signature to validate source of document



Learners have read-only access to their certified credentials, to view and share as they need



Control and regulation of accessed and shared documents, including analytics on usage



Learners maintain access forever, merging from different institutions – *Record of Learning for Life*






My Transcript 

 Available  Expires: N/A



You have created 3 shares, of which 3 were viewed.

< BACK



## Academic Transcript

05 September 2022

Name: **David Merchant** Student ID: **14896**

Course Status: **Complete**

This is to certify that the above student has achieved the following results at this Institute in

**Advanced Diploma of Industrial Design – ADID100**

Year	Unit Description	Unit Code	Result
2021	Introductory Design Studio	ADID1001	Pass



DOWNLOAD

SHARE

Awarded on: 11 Nov 2022

## Accrual Accounting

Issued by [Australian Institute of TAFE](#)

It's a responsible task being a member of the accounting team. You need to have the skills, expertise and knowledge to deliver accurate and up to date information that the business can rely on for informed decision making. Understanding all financial elements and process, like double entry accounting and internal controls, is essential. Make sure you play your part well, providing qualified advice.

### Skills

Financial Controls

Double Entry Accounting

### Earning this badge


Awarded recipients have earned this badge by meeting relevant criteria set by the badge issuer.

To earn this badge students will submit a portfolio of work with evidence of the following learning outcomes:

1. Demonstrate an understanding of the financial elements used in double entry accounting systems.
2. Demonstrate an understanding of, and operate, the accounting cycle.
3. Manage accounts receivable and apply appropriate actions.
4. Comply with internal policies for an entity.
5. Communicate financial information clearly to internal or external stakeholders.
6. Manage accounts payable and apply appropriate actions.
7. Demonstrate professional and ethical behaviour, in a socially, culturally and environmentally appropriate manner.

[View Earning Criteria URL](#)


# Curated Learner Profiles

 My eQuals

Documents Badges Orders Profiles Sharing English David Merchant

[BACK](#) [INFORMATION](#) [ACCESS CONTROL](#) [HISTORY](#)

Cyber Security Job - ACME [Edit](#) Active 1 share and 1 view



David Merchant [Edit](#)  
He/Him

A dynamic and well-rounded learner, I have spent the last three years studying at The University of Western Hobart. During my time, I was actively involved in group assignments and led the discussion forum on The Ethics of Cybersecurity, where I facilitated theories and discussions from over 100 attendees. My academic achievements and extra-curricular activities are verified and I believe present me as a well-credentialed individual who has experienced and presented on relevant subjects for the role advertised at ACME Corporation.



### Manage your profile

Use this page to create and manage information about yourself for this profile. This information will appear on your shared profiles. You can select as many documents and badges as you wish to include in your profile. Use the PREVIEW link to check out what your page will look like when published.

You can include something about yourself like your academic experience and any other skills and achievements or other information you would like to share.


[PREVIEW](#) [SHARE](#)

Achievements [+ MANAGE DOCUMENTS AND BADGES](#)




David Merchant

Advanced Diploma of Industrial Design



Unit	Grade	Score	Weight
101	Pass	85	10
102	Pass	78	10
103	Pass	82	10
104	Pass	75	10
105	Pass	80	10
106	Pass	77	10
107	Pass	83	10
108	Pass	79	10
109	Pass	81	10
110	Pass	76	10



The University of Western Hobart

This is to certify that


David Merchant

has successfully completed the degree of

Master of Philosophy

in the field of Cybersecurity

11 Nov 2022



Accrual Accounting

Australian Institute of TAFE









11 Nov 2022

# Trusted by employers, government agencies, professional bodies, education providers admissions and screening services



# My eQuals Business Case (2016) evaluation (1 of 2)







## Evaluation of QUALITATIVE targets

	Target (Qualitative)	Actual	
<b>Fraud Prevention</b> 	Reduce academic credential document fraud and maintain credential integrity	<b>No fraudulent</b> documents in the platform. Widely used and accepted for assurance of trust of credentials in ANZ and worldwide.	
<b>Student Mobility</b> 	Enhance student mobility	Over <b>6 million</b> records shared in more than 135 countries. <b>13.6% annual growth</b> in demand for digital documents (vs student growth 2.3% per annum).	
<b>Digitisation Gap</b> 	Close academic record digitisation gap (with UK, US, Europe, China)	ANZ establish the first <b>whole-of-sector</b> digital platform and serves as best-practice example for Canada ( <a href="#">MyCreds</a> ), Japan.	
<b>Student Experience</b> 	Digital and accessible platform. Private, secure and ease of use.	Over <b>2.5 million</b> registered learner accounts. 85% user satisfaction rating and minimal support issues. Growth in demand for digital records.	

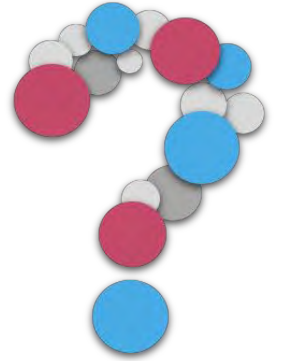


# My eQuals Business Case (2016) evaluation (2 of 2)

## Evaluation of QUANTITATIVE targets

	Target (Quantitative)	Actual	
<b>Savings</b> 	<b>\$13.4 million savings</b> in first 3 years of full operations (replacing hard-copy with digital)	<b>\$20.8 million savings</b> realised in the first 3 years of operation (2019-21)	
<b>Revenues</b> 	<b>\$10.4M reduction</b> in fee revenues for document issuance in first 3 years of full operations (due to expected reduced demand for hardcopy and lower fee for digital)	<b>Revenues increased</b> (in one case by 140+%) due to increased demand and actual institutional fee models.	
<b>Net Benefit</b> 	<b>\$3.0 million net benefit</b> in first 3 years of full operation	Estimated <b>\$30 million+ net benefit</b> in first 3 years of full operation	

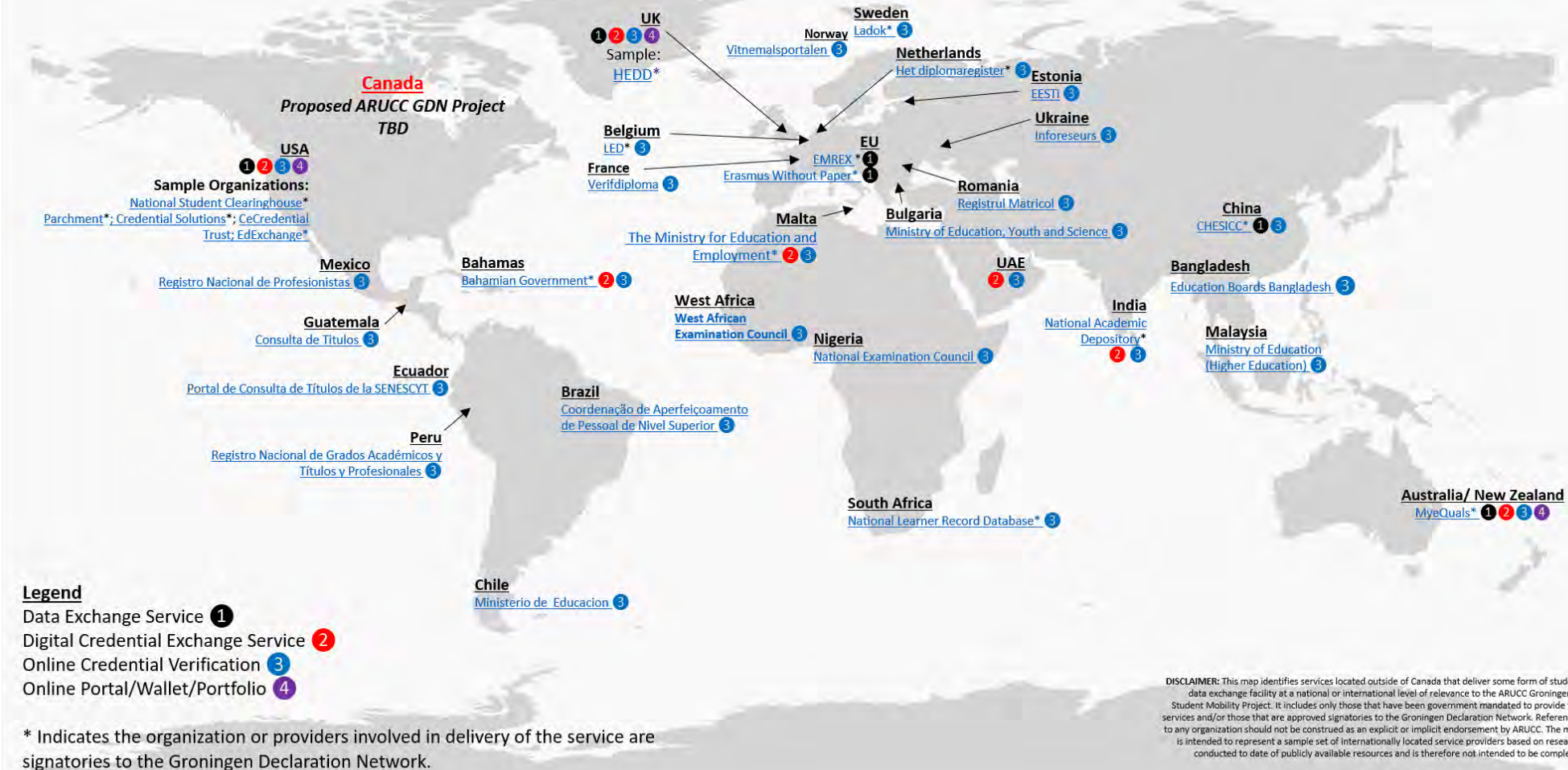
# Questions



Jay Segeth – [jsegeth@hes.edu.au](mailto:jsegeth@hes.edu.au)  
My eQuals Program Director

# Digital credentials initiatives map

## A Sample of National Level Student Data Exchange & Validation Services



Prepared by Matt Schultz at Duklas Cornerstone Consulting  
© ARUCC July 2018

My eQuals

the Gordon

1300954371

Login

Courses

Students

Youth Education

Industry

International

Home / Quicklinks / Gordon students / My eEquals

My eEquals

My eEquals

The official tertiary credentials platform

Your academic awards and certificates are now online!

The Gordon has moved to My eEquals, a certified digital documents provider. It is trusted and accepted worldwide as a simpler and more efficient way to view, share and verify your academic records.

My eEquals protects your credentials, guaranteeing the integrity and authenticity of your digital documents. Your official academic documents are provided in high definition, precisely as they appear on paper, accessible anytime and anywhere. You can share your documents with interested parties, such as employers or other training providers.

For more information, visit [My eEquals](#).

Current students

Gordon students will be automatically issued digital academic documents through the My eEquals portal.

These will include:

- Awards
- Statement of Attainment
- Statement of Completion
- Statement of Participation
- Statement of Results (when requested)

Students will receive an email once their documents are ready to view. Follow the instructions in the email to create your account, and to view and share your documents.

If you have an existing [My eEquals account](#), you can log in and view your documents.

CIT

Canberra Institute of Technology

Study at CIT

Current Students

Industry/Business

Menu

Current Students

My Study

CIT Services

Information

Student Notices

Current Students

My Study

CIT Academic transcripts and program completion documents

My eEquals

My eEquals

My eEquals has arrived at CIT!

CIT is the first VET provider to join My eEquals, providing digital official academic transcripts and awards to CIT students and graduates on My eEquals.

**What is My eEquals?**

My eEquals is a secure and trusted provider of certified digital documents. We have joined 47 other tertiary education providers across Australia and New Zealand, including all the major universities, who have adopted this technology. In Canberra, the ANU, University of Canberra, Australian Catholic University, and UNSW are using My eEquals.

KOI

King's Own Institute

COURSES

ABOUT US

STUDENTS

APPLY

POLICIES AND FORMS

TESTIMONIALS

PARTNERS

My eEquals

DIGITAL CERTIFICATE

available at KOI

KOI proudly partners with My eEquals to provide Digital Certificates to students and graduates.

MY EQUALS

KOI proudly partners with My eEquals to provide digital certificates to students and graduates.

UNSW

SYDNEY

Current Students

myUNSW

Moodle

Library

Handbook

Email

Student Home

Getting Started

Managing Your Program

Support & Development

Campus Life

Sign On

Student

Program

Graduation

Forms and documents

My eEquals

What is My eEquals?

My eEquals is a platform shared by Australian and New Zealand Universities and further information can be found here:

<https://www.myequals.edu.au>

My eEquals allows you, the graduate, secure access to your academic records online. You can share your digital academic records with whoever you choose to. You can also choose how long you allow a third party to view your records.

Which Documents will be available for Graduates, through My eEquals?

Graduation

Check your eligibility

Schedule of ceremonies

Not attending?

Preparation checklist

About graduation day

Beyond graduation

Forms and documents

My eEquals



# MY EQUALS AWARDS AND TRANSCRIPTS

Melbourne Polytechnic issues electronic academic transcripts and qualifications free of charge via [My eEquals](#), a world-class secure online platform.



My eEquals is now the standard issuing platform for more than 50 Universities and TAFEs across Australia and New Zealand. My eEquals digital documents are certified, legally valid and tamper-proof.

**My eEquals** provides you with online access to your official academic transcripts and other documents in high definition, as they appear on paper, accessible anytime, from anywhere in the world. You can instantly share them with employers, universities and other organisations.

All Students completing Higher Education and/or VET Programs from January 2023 will be issued their academic documents digitally via My eEquals.\*

\* (note: My eEquals may not be available to some students, e.g., Offshore International, Foundation Programs, Community service programs, for further information please contact your Teaching Department).

You will be notified via your personal email when your documents are ready, with a link to create your My eEquals account.

Notifications will be sent to the email address provided at the time of your enrolment. If this has changed, please use the [Student Request Form \(salesforce-sites.com\)](#) or contact the [Student Hub](#) to ensure we have your correct email address.

Useful Forms

[Updating Your Personal Information](#)

[Transcripts and Statements](#)

**[My eEquals Awards and Transcripts](#)**

## Digital Certificates - My eEquals

[HOME](#)
[HOW TO APPLY](#)
[DIGITAL CERTIFICATES - MY EQUALS](#)

[About the Application Process](#)

[Frequently Asked Questions](#)

[Fees, Funding & Loans](#)

[Frequently Asked Questions about the CSPA assessment](#)

[How to Withdraw](#)

[Unique Student Identifier \(USI\)](#)

[Digital Certificates - My eEquals](#)

[Other Things to Know](#)

## Welcome to My eEquals – your certificates and results will be available online!

Wodonga TAFE is proudly partnering with My eEquals to provide digital certificates for our students.

Trusted and accepted worldwide, My eEquals provides you with a simpler and more efficient way to view, share, and verify your academic records. My eEquals protects your qualifications, guaranteeing the integrity and authenticity of your digital documents. Your official academic documents are provided in high definition, as they appear on paper, accessible anytime and anywhere.

When you complete your course you will receive a text message from Wodonga TAFE followed by an email from My eEquals regarding your documents.

If you have an existing My eEquals account, use this account to log in and access your documents.

If you do not have a My eEquals account, follow the instructions in the email from My eEquals to create your account to access your documents.

### What you will receive

Following completion of your course with Wodonga TAFE, you will be automatically issued digital academic documents through the My eEquals portal.

These will include:

- Certificate
- Academic Statement

# Appendix – Testimonials



**Michelle Paez-Kirkland**  
**Chief Governance & Quality**  
**Officer**

*"The My eEquals project has been one of the most efficient onboarding and valuable projects that I have been involved in at any institution.*

*The implementation with Digitary enabled BKI to onboard our My eEquals instances in distinct phases to align with our other digital transformation projects, with the first phase enabling BKI to configure a specific private instance and securely issue digital awards within 5-weeks.*

*Within the first 6 months on My eEquals, BKI has issued approximately 6,000 awards, with over 97% of our eligible official awards and results statements now done purely digital through My eEquals.*

*My eEquals has transformed our student administration services, with operational and time-consuming tasks that previously took our staff 2-3 days to complete a month, now completed within 5-10 minutes, allowing staff to spend time on more value-added responsibilities.*

*The costs associated with printing, re-printing, postage, ink and returned mail with respect to issuing official award documents has largely ceased and we are providing a digital and accessible platform for our students.*

*Our students expected a digital service to be recognised with their qualifications immediately so they could present for jobs with industry partners and other applications, and My eEquals has provided this.*

*I still remember our first day live on My eEquals. A student was applying to university that day and needed their qualification documents to complete their application, we were able to certify and issue to the student who in-turn used them immediately to present their verified credentials in their application."*

*"From our standard awards, all the way through to Statement of Attainments for Short Courses, First Aid and by Skill Set ... to our official Certificates for WorkSafe attendance and Short Course participation, My eEquals has helped streamline The Gordon's issuing of awards in a secure and simple solution for students, whilst helping our institution save on substantial operational costs."*



**Sue Grayson**  
**Head of Student Administration**

